



Leaks Cost Us, Not You!

**Beginning on May 1, 2022,
Cumberland Utility District Customers will
be transitioned to Water Leak Relief for
their water leak protection. This applies only
to customers currently participating in water
leak protection. Nonparticipating customers
can add Water Leak Relief at any time. As a
participant in our program, you will be
eligible for a benefit claim in the case of a
qualifying water leak.**

**Service Agreement/Terms & Conditions
are enclosed.**

Your Program

As a program participant, you are allowed up to TWO benefit claims, per 12-month period, for qualifying water leaks. Your benefit claim service limit is \$1,500.00, per qualifying leak.

The benefit claim amount is based on the difference between your average monthly bill (based on the last 12 months) and your water leak bill amount. To qualify a leak must cause your bill to exceed 200% of your average monthly bill amount (based on the last 12 months). Participants are subject to an initial 30-day waiting period before benefit claims can be made. The waiting period will be waived for customers currently participating in water leak protection. Program is subject to Terms & Conditions.

Participation in the Water Leak Relief program is optional. If you choose not to participate, you may opt out by calling toll free 1-855-426-7655.

If you choose to opt out of the program, your utility will not adjust your bill in case of a water leak.

Monthly Fee

Water Leak Relief

Residential	\$1.80
Commercial – Single Occupancy	\$4.36
Commercial – Multiple Occupancy	\$7.85

Additional Service Program

Water Line & Sewer Line Relief: Participants in the Water Line Relief and/or the Sewer Line Relief program are eligible for up to \$10,000 in qualifying water/sewer line break repairs. This service can be added by calling 1-855-426-7655.

Water Line Relief / Sewer Line Relief

Residential	\$4.95 / \$6.75
Commercial – Single Occupancy	\$13.75 / \$13.75
Commercial – Multiple Occupancy	\$27.25 / \$27.25